



Dispatch Science Streamlines Operations

Pace is pleased to announce its collaboration with Dispatch Science, its new Transportation Management Software (TMS) solution. Dispatch Sciences' TMS streamlines Pace's current operations and provides scalable features such as flexible route optimization, robust analytics, and seamless integration with other systems.



The benefits of this system include:

Customers will access the data via a modern, user-friendly interface called IRIS, which stands for **Integrated Route and Interface System** - a descriptive acronym for the visibility afforded to Pace's customers. IRIS, powered by Dispatch Science, is a major advantage for shippers providing a productive and superior customer experience.

Cloud-Based

The platform offers accessibility from any device facilitating easier adoption and user training

Geo-Fencing

Significantly improves reported delivery times for drivers entering designated locations

Driver Workflows

The mobile app assists drivers in meeting customer-specific requirements including signature gathering and photographic delivery documentation

Notifications

Delivery status and driver ETA notifications are automatically sent to customers

Updates

The dispatch team can monitor, react to, and update customers as needed proactively

Map Views

Provides a map-based, real-time picture of all routes, drivers, and shipments



Integrated Route and Interface System

pace-usa.com/iris
sales@pace-usa.com



“Switching to Dispatch Science was a game-changer for our delivery operations! With its cutting-edge features, we've optimized routes, slashed delivery times, and gained real-time visibility into our entire logistics process. Our customers are happier than ever thanks to faster deliveries and accurate ETAs. Performance data is now available at any time to anyone and is easily understood. Dispatch Science has taken the “In Theory” of logistics system capabilities and made them “In Use.”

Patrick McCarty, Director of Business Systems & Intelligence – Pace Runners Inc.